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**From:** [noreply@salesforce.com](mailto:noreply@salesforce.com) <[noreply@salesforce.com](mailto:noreply@salesforce.com)> **On Behalf Of** Zachary Gilmore

**Sent:** Thursday, December 24, 2020 3:09 PM

**To:** Aileen Rohr <[arohr@hydeparkny.us](mailto:arohr@hydeparkny.us)>

**Subject:** Request for Service [ ref: \_00D6g5jkYJ.\_5006gK7KbW:ref ]

In regards to your request for service for Hyde Park,

The AT&T Marketing and Network departments have conducted extensive market research and performed cost analysis to develop a sound plan to deliver certain products (rural, mobile, or nonmobile areas etc.). More than anything AT&T would like for every customer to have products available to them. However, AT&T has to make the best business decisions by using the market research and cost analysis to do what is right for the company and the customer.

Currently U-verse services, are not available in your area. We are continually expanding our availability. Please visit our Web site at [att.com](http://att.com) regularly for the most current status

Zachary Gilmore  
Senior Manager  
Office of the President  
AT&T Consumer

AT&T Services, Inc.

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